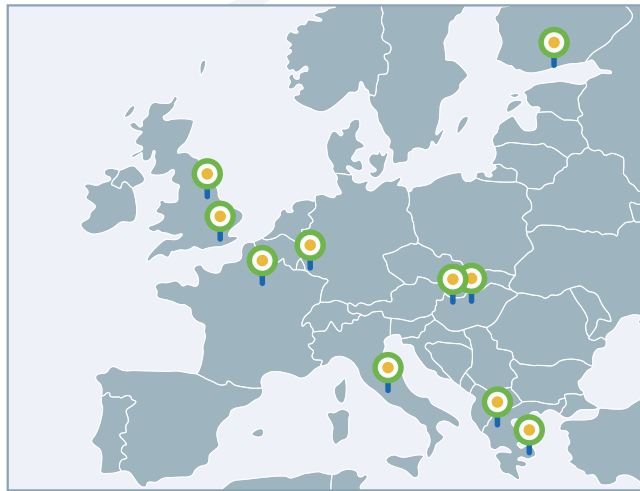


## The STEP-IN Consortium

The STEP-IN research partners bring together a wide expertise in energy efficiency and helping consumers: charities, consumer associations, municipalities, energy providers, regulatory authorities, research institutes and universities. Together, these partners are dedicated to making a difference in the lives of consumers.



The partners are committed to bring their knowledge and expertise to the project to really make a difference in the lives of those in need.

Rod McCall  
STEP-IN Coordinator, Luxembourg Institute of Science and Technology

## Would you like to take part in STEP-IN and receive energy advice from home advisors & energy experts?

STEP-IN aims to improve your quality of life in terms of thermal comfort, savings in energy expenses, learning more about your energy usage and better understanding your energy bills.



# STEP-IN

Please contact the local team running the Living Lab in Manchester for further information and to sign up for the study:

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Improving **quality of life**  
Improving **energy efficiency**  
Improving **comfort levels**

**Visit STEP-IN on Facebook!**



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# STEP-IN

Using Living Labs to Improve  
Energy Efficiency and Comfort Levels

## STEP-IN is a European project helping consumers with their energy use.

The project works with you to reduce your energy costs and to help improve your quality of life, household energy efficiency and comfort levels. It also provides advice on best practice to organisations working with these consumers and contributes to the development of new guidelines and policies. STEP-IN builds on research previously carried out and has been designed to allow comparisons with previous findings.

STEP-IN works with citizens in three Living Labs across Europe, one of them here in Manchester. STEP-IN aims to help local consumers know more about energy issues such as energy consumption, energy efficiency, energy costs, fuels used, etc. in their area.

## Your benefits through STEP-IN

The STEP-IN Living Labs are a consumer-centric participatory approach to bring real long-term benefits to communities, households and consumers. Services offered to consumers within the Living Labs are free of charge.

### Energy cafés

You can meet with energy saving experts and receive advice, in a relaxed environment over drinks and food. The energy cafés provide opportunities for local households to ask questions and discuss with energy experts.



### Expert home energy advisors

Energy advisors visit your home and provide detailed and tailored energy advice and training on a range of issues that will reduce energy costs in the home, such as

- Efficient use of the heating system
- Energy savings through insulation, renovation, efficient appliances, LED bulbs etc.
- Switching the energy supplier



### Use of ICT tools

Dedicated ICT tools and interfaces are used to visualise home energy information and aid you and the energy advisor to better understand your energy consumption and related bills.



### Information campaigns

Leaflets, posters, newsletters and trainings provide additional support to switch to sustainable energy use and energy-efficient choices in everyday life.

